

SCADDING COURT
COMMUNITY CENTRE

2017



ANNUAL REPORT

WWW.SCADDINGCOURT.ORG

A MESSAGE FROM SCADDING COURT COMMUNITY CENTRE

The development of our new strategic plan in 2017 for 2018 – 2022 affirmed for Scadding Court that the community, volunteers, partners, funders and stakeholders believe the directions outlined five years ago remain relevant, and endorsed the continuation of priorities that will directly impact our changing neighbourhood.

This year, SCCC intentionally focused on two themes:

- Strengthening our local responses to community needs
- Building and promoting our models and programs related to social enterprise to address a changing labour economy

In 2017 we expanded various areas of core work: introducing expanded settlement services in response to international crisis; expanding seniors programs in response to an aging population; strengthening the foundation for early years programming to ensure families get what they need to thrive, and letting go of our leadership on initiatives that other partners will continue. It has been a transitional and fulfilling year of both advocacy and service delivery.

Settlement needs raised the necessity for services for Syrian refugees, and SCCC continued to serve other priority populations locally and across the city. This led SCCC to think deeply about a holistic approach to support for newcomers seeking resources in their new home.

The introduction of new, expanded and diversified seniors programming demonstrates the need is significant, and SCCC is proud to support this work and share our accomplishments bringing together communities with unique experiences to learn, break bread and laugh together.

Early years and families have long been a priority for SCCC. We are pleased to have received ongoing funding for one of our most popular programs that prepares preschoolers, particularly newcomers and their families, for their first school experience.

We transitioned the Investing in our Diversity Scholarship program to Toronto Community Housing (TCHC). While we remain a partner, TCHC will take the lead in future years, given the majority of recipients are residents of building communities managed by the corporation.

Many of our front line staff received training from the Schizophrenic Society of Ontario to encourage better understanding and to learn strategies for interacting with individuals living with mental illness, particularly those living with schizophrenia and psychosis, with a goal to

MISSION STATEMENT

To support and foster the well-being of individuals, families and community groups by providing and encouraging both local and international opportunities for recreation, education, community participation and social interaction.



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better de-escalate situations and encourage better program participation and social interactions. The impact was immediate; strengthening communication, building confidence and increasing capacity for staff, with community members showing improved ability to participate in programs and feel that they are in a safe, welcoming environment.

SCCC, with the leadership of Councillor Joe Cressy, was also able to reignite excitement around our redevelopment with Toronto Public Library and the City of Toronto's Parks, Forestry and Recreation department. 2018 will welcome a series of planning and consultation meetings that will bring community voice to the city's leadership in revitalizing a destination hub in a neighbourhood that continues to change dramatically, year on year.

It is with deep thanks that we welcome the new partnerships we have established with academic institutions such as Ryerson University's Diversity Institute and University of Toronto's Rotman Business School, city-building organizations and others to serve our neighbourhood. We also welcomed the Fringe Festival to its new home at Scadding Court, bringing the independent theatre festival to our backyard. New relationships with other city-building organizations began in 2017 as well, particularly conversations with Maximum City and 8/80 Cities, with whom we hope to build stronger ties with in the coming years.

Without our volunteers, community, staff and board, this would not have been possible. We hope 2018 will bring more exciting transformation to our communities and a new environment that will help innovative thinking capture the imaginations of residents living in a rapidly changing city, advancing equity as a core principle in this work.

Sincerely,
Board and Staff of Scadding Court Community Centre

SETTLEMENT

SCCC's settlement program has been adapting to local changes in demographics over the last few years. This year, one-third of clients who received services directly or who received warm referrals to services they required, are of Syrian origin. Addressing the crisis in Syria and ensuring refugees are welcomed and have a community to be part of was a large focus of creating a culture of belonging.

To this end, SCCC held focus groups with newcomers experiencing frustration at not being able to work, or receiving the practical supports they need to be entrepreneurial. To address this, partnering with The Diversity Institute (DI) at Ryerson University and with the leadership of Wendy Cukier, SCCC and DI successfully obtained funding for a Newcomer Entrepreneurship Hub. This new initiative, to be launched in 2018, we anticipate will address many of the gaps in service and resource access we heard about from newcomers to Toronto.

BOARD OF DIRECTORS

Stephen G. Foote - *Chair*
Kenisha Peters - *Vice Chair*
Gladys Akhigbe - *Secretary*
Doug Lowry - *Treasurer*

Stephen Lane
Raymond Coburn
Anne Fleming
Joan Williams
Dayal Patel

Warren Rill
Renaldo Jo
Ausma Malik - *TDSB Trustee, TDSB Ward 10*
Joe Cressy - *City Councillor, Ward 20*

Inclusion is a strong focus of the Centre. The settlement team ensured our organization's participation in efforts that are national, given the systemic nature of the local issues we see every day. Planning began this year to host a Citizenship Ceremony in 2018 at the Centre, with our new partner, the Fringe Festival. This is an exciting opportunity to bring together two very different worlds- artists and community service, to celebrate the inauguration of those who will join our communities long term.



Building on the themes of inclusion and belonging, 100 Arabic- speaking Government Assisted Refugees (GARs) actively participated in community events such as our Eid celebration and 'Night in the Middle East'. 200 diverse settlement program participants attended our Lunar New Year celebration, Newcomer Welcome Fair and holiday party –SCCC has found social events to be a way of connecting newcomers to both SCCC and other relevant programs.

Popular as always, SCCC served 400 clients through our annual free income tax clinics which were provided by staff across Toronto and the GTA.

In total, over 1,500 newcomers received settlement services from SCCC's Immigrant and Settlement Adaptation Program (ISAP) in 2017, and many other newcomers not directly served through ISAP, joined other programs both at the Centre and across the city.

SENIORS

The last several years, based on our last strategic plan, focused efforts on diversifying our seniors programs. In response to research dating back over a decade and anticipating an aging population and lack of services, SCCC is pleased that we have been able to provide opportunities to an expanded population of ethno-cultural seniors groups.

SCCC has been well recognized for services provided to Chinese language speaking seniors. In 2016 we began supporting a group of seniors, primarily women, from Latin American countries. The women who form part of this group are from many different countries and have various experiences coming to Canada as refugees, those seeking political asylum, and those who have suffered innumerable and unspeakable losses.

In 2017, SCCC, with the leadership of the coordinators of both programs, focused efforts on bringing the two groups together- to share learnings, stories, experiences, and build diverse social networks amongst themselves. Despite language barriers, the groups agreed on joint activities which culminated in an excursion to our capital, Ottawa, to learn about the parliamentary process. With support from a Seniors Community Grant from the Province's Ministry of Citizenship and Immigration, the group travelled to Ottawa, was hosted by our local MP Adam Vaughan, and were able to experience the wonders our capital has to offer.

The group also visited the Ontario legislature, hosted by the Speaker of the House MPP David Levac and former MPP for Trinity Spadina, Rosario Marchese. During lunch they had a workshop on the range of provincial responsibilities and services with a special focus on senior services and civic engagement.

The Spanish Speaking Seniors programs are centred on health with a focus on memory, Alzheimers, dementia, mobility, depression; activities are strictly related to memory, coordination mobility and access to cultural and educational activities. Through this work, developing support networks happen automatically through the relationships developed, which in turn, create expanded opportunities for the group to engage more broadly in civic society. A priority for this group is focusing on civic education and participation in municipal, provincial and national issues relevant to them. The program, apart from being participant-led, counts on the volunteer support of two doctors, a psychiatrist, massage therapist, in addition to other content experts and/or instructors.

SCCC is very proud of our success in being able to practice acceptance of their experience and leadership in hosting authentically participant-led programming in a sector culture of service delivery. We look forward to expanding these programs further in the coming year.

EARLY YEARS

The Early Years programming sector is experiencing changes as a result of the new provincial framework and regulatory environment. Specific direction is yet unclear, but efforts began sector-wide to convene those impacted that deliver respite care, which may or may not be available in 2018 and onwards. 1200 signatures have been secured to demonstrate the need for respite care services as the city and province work out details of the new regulatory environment.

SCCC is also very pleased to announce ongoing funding for one of the most popular early years programs we run. Formerly known as "Success by Six", our new United Way funded program, called "Steps to Learning", builds on our 16 years of experience preparing newcomer children and their families for entry into the Toronto school system. Honing basic early development skills in physical activity, motor skill development, oral and written communications, this program focuses on ensuring children are equipped with what they need to achieve success in the Toronto school system, and parents have the knowledge they need to support the health of the family.

- Adult/General Programs & Services:**
- Alexandra Park Native Edible Tree Planting
 - Citizenship Classes
 - Community Computer Access Program
 - Community Gardens & Diversity Garden
 - Community Kitchen Program
 - Cross-Cultural Health Services Clinic
 - Recreational Sports
 - Settlement Services (including Immigrant Settlement and Adaptation Program and Newcomer Services Program)
 - Newcomer Community Referral Program
 - Weight Training
 - Tax Clinics

- Youth Programs:**
- Investing In Our Diversity Scholarship
 - Leaders-in-Training Program
 - Mental Health program
 - Newcomer Leaders-in -Training Program
 - Newcomer Youth Program
 - SCCC Ballhawks Basketball
 - Sports Programs & Leagues
 - Co-ed Volleyball
 - Youth Rec Drop-in
 - Youth Ball Hockey

- Child and Family Programs:**
- After-Four Program
 - Children's Saturday Club
 - Emergency and Occasional Childcare
 - Family Literacy
 - Family Math
 - Family Resource Program
 - Extended Drop-in
 - Healthy Foundations
 - Indoor Park
 - March Break & Summer Day Camps
 - Nonnina's Table - Free Meal program
 - Parenting 1234
 - School Readiness
 - Science Clubs
 - U of T Mentorship Program

- Social and Economic Innovation Programs:**
- Aquaponics 707
 - Business Out of the Box
 - Commercial Kitchen
 - Market 707
 - CityPlace Urban Market
 - Waterfront Artisan market
 - Graffiti Greens

- Special Events:**
- Black History Month Celebration
 - Christmas Community Celebration
 - Diwali Community Celebration
 - Gone Fishin'
 - Halloween Event
 - Lunar New Year Celebration
 - Nuit Blanche
 - Urban Agriculture and Newcomer Workshops
 - Eid Celebration
 - Diwali Celebration
 - Kid's Christmas party

- Programs for Seniors:**
- Eye Screening Clinics
 - Chinese Seniors Social
 - Tai-Chi & Tai-Chi Sword
 - English Conversation Circles
 - Spanish Speaking Seniors Program
 - Computer Classes
- Programs for People with Disabilities:**
- Barrier-Free Swim
 - Drama Interact
 - Drama Interact Summer Camp
 - Swim and Social

SOCIAL ENTERPRISE

More and more we have seen how economic justice issues continue to be a top priority for many low-income people. Barriers to traditional employment, lack of access to resources and high rental rates for retail space in Toronto have long been a barrier to those seeking to exercise their entrepreneurial skills.

SCCC is a believer in breaking down silos and braiding initiatives together wherever possible. To achieve this, we partnered with Ryerson University's Diversity Institute to develop a Newcomer Hub to support training and resources for newcomer entrepreneurs. We are excited about what shape this initiative will take in 2018. We are hopeful it will prove to be an effective model that can be tailored to any population in the province and country in the future.

SCCC is proud to have also partnered with the Waterfront Business Improvement Area (BIA), to co-host the Waterfront Artisan Market. Initiatives such as these provide opportunities for entrepreneurs to showcase their products and talent with large audiences. We look forward to continuing this partnership in 2018 which demonstrates that collaborations between the private and public sector can help contribute to economically and socially healthier, more inclusive communities.

SCCC is pleased to announce that after many years of working with Thorncliffe Park Women's Committee (TPWC), with the support of the Trillium Foundation's Local Poverty Reduction Fund and Metcalf Foundation's Opportunities Fund, we saw the launch of their Park Café in R.V. Burgess Park. Premier Kathleen Wynne attended the event and TPWC has secured resources to build their business model and create their own, local and community-based social enterprise. This would not have been possible without the support of both Trillium and Metcalf.

To advance partnerships that build stronger ties amongst the academic, private and public sectors, SCCC, with the University of Toronto's Rotman School of Business, hosted 350 MBA students for their frosh event. Neel Joshi, Director of Student Life and International Experience, suggested this as a potential opportunity for new students to consider the possibilities of city-building and economic justice as they begin their paths to be our future captains of industry. The events were very successful, and we will continue this partnership in 2018.

SCCC was also asked to host a number of tours by the German Chamber of Commerce, a visiting Norwegian government delegation, University of Toronto students from various disciplines, the Maximum City group at University of Toronto, and 8-80 Cities. All of these tours help to spread the word and our thinking about what a community centre can contribute towards the economic and social life of cities.

REDEVELOPMENT

SCCC is excited to see that in 2017, our long anticipated redevelopment became a priority once again for the municipality. Councillor Joe Cressy brought together the necessary municipal stakeholders to strike both Steering and Operational committees that will oversee the consultations and process to redevelop Scadding Court, the Sanderson Branch of the Toronto Public Library (TPL), and the city's Parks, Forestry and Recreation assets.

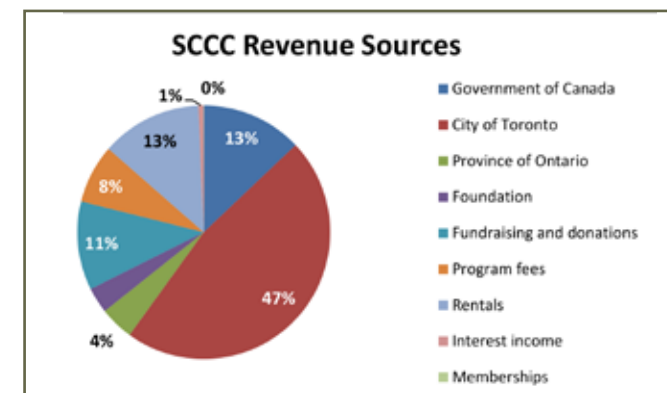
We look forward to meetings in 2018 where the community will guide us on their priorities and help us think through the connectivity with the rest of the neighbourhood as the Alexandra Park revitalization continues, and the Bathurst and Dundas area continues to change.

FINANCIAL HIGHLIGHTS

BOARD OF MANAGEMENT FOR THE SCADDING COURT COMMUNITY CENTRE AUDITED STATEMENT OF REVENUE AND EXPENSES YEAR ENDED DECEMBER 31, 2016

ADMINISTRATION EXPENSES	2017
	\$
Salaries and wages	676,386
Employee benefits	198,280
Materials and supplies	25,780
Purchase of services	68,099
Amortization of capital assets	2,790
Amortization of deferred capital contributions	(2,790)
	967,545
FUNDS PROVIDED BY CITY OF TORONTO	967,545
EXCESS OF REVENUE OVER EXPENSES	0

Auditors : Welch LLP, Chartered Accountants



FULL TIME STAFF [2017]

Chatterjee, Alina	Senior Director of Redevelopment and Innovations
Ellis Jr., Herman	Program Director
Keenan, Rebecca	Senior Manager of Development and Community Engagement
Khattak, Mohsin	Lead Coordinator: Volunteer Recruitment and Youth Development Programs
Lam, Grace	Newcomer Services Coordinator
Lee, Kevin	Executive Director
Maloney-Lee, Benjamin	Development Associate
Morse, Brenda	Lead Coordinator: Emergency & Occasional Childcare and Family Resource Programs
Parshotam, Raman	Finance Director
Quan, Walter	Lead Coordinator: Recreation and Community Programs
Roberts, Loxie	Bookkeeper/Payroll
Saad, Lyna	Senior Manager of Development and Community Engagement
Tan, Aung Sein	Settlement Worker
Yang, Wendy	Receptionist
Yardley, Moneca	Director of Human Resources, Administration & Facilities
Zhang, Heng	School Readiness Coordinator

SCADDING COURT COMMUNITY CENTRE - INC. AUDITED STATEMENT OF REVENUE AND EXPENSES YEAR ENDED DECEMBER 31, 2016

	2017
	\$
PROGRAM REVENUE	
GRANTS	
Government of Canada	339,108
City of Toronto	265,703
Province of Ontario	113,972
Foundations	86,226
Sub-total	805,009
Fundraising and donations	296,461
Program fees	196,740
Rentals	338,074
Interest income	16,738
Memberships	1,028
Sub-total	849,041
ADD : DEFERRED REVENUE - BEGINNING OF THE YEAR	108,591
LESS: DEFERRED REVENUE - TO RESERVE ACCOUNT	(223,420)
LESS: DEFERRED REVENUE - END OF THE YEAR	(95,000)
	(209,829)
Total Revenue	1,444,221
PROGRAM EXPENSES	
Salaries and wages	763,049
Employee benefits	198,325
Program expenses	429,532
Amortization of capital assets	52,198
Total Expenses	1,443,104
EXCESS OF REVENUE OVER EXPENSES	1,117
NET EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	1,117

Auditors : Steven Taylor, Chartered Professional Accountants

PART TIME STAFF [2017]

Achakzad, Omar	Mmbreno, Katherine Garcia
Aldossari, Alaa	Merton, Kyle
Apea, Ezron	Mohamad, Ayaa
Chen, Michael	Pandit, Tapati
Chowdhury, Labib	Pandit, Tapash
Condinho-Wright, Sandy	Peters, Meera
Conway, Emma	Polera, Alexandra
Copeland, Abbah	Quiogue, Teresita
Dagdag, Demy	Ramkhalawan, Verma
D'amico, Melissa	Read, Jessica
Dang, Bridget Nhu	Ru, Jin
Dixon, Michael	Rutland, James
Ferguson, Iona	Sousa, Lindsey
Hakim-Francis, Kubra	Stapinski, Andrew
Hamid, Shariff	Tam, Chase
Hassan, Abdi Omar	Tefere, Kenefe
Hansworth, Chanel	Troung, Fiona
Hernandez, Alberto	Ugaban, Teofilo
Huang, Hsin-An	Umenyi, Forence
Jiang, Tony	Wise, Tessa
Jimaleh, Ali	Yao, Sheng Zhi
Lin, Shi Ping	Yousufi, Rohania
Lrza-Baker, Lalo	Yu, Shelly
Ly, Teri V	Zerihun, Sarah W
	Zika, Bilawal

2017 COMMUNITY PARTNERS

Alexandra Park Community Centre
 Alexandra Park Neighbourhood Learning Centre
 Atkinson Housing Co-operative
 Canadian Tire Jumpstart Charities
 Cecil Street Community Centre
 Central Technical School
 Central Toronto Community Health Centres
 Centre for Addiction & Mental Health
 Charles G. Fraser Public School
 Charles R Sanderson Library
 Chartered Professional Accountants of Ontario
 Chinese Senior's Group
 City of Toronto - Parks, Forestry & Recreation
 City of Toronto – Social Development, Finance & Administration
 City of Toronto – Shelter, Housing and Support
 Compost Council of Canada
 College - Montrose Children's Place
 Consolidated Credit Counselling Services of Canada
 Co-operative Housing Federation of Toronto
 Costi Corvetti Education Centre
 Costi Reception Centre
 Council of Agencies Serving South Asians
 Culture Link
 Danforth East Community Association
 Dixon Hall
 Dr. Eric Jackman Institute of Child Studies – U of T
 Food Forward Advocacy Alliance
 Foodshare
 Fort York Food Bank
 Friends of Alexandra Park
 Friends of Community Schools
 George Brown College
 – Community Partnerships Office
 Harbord Village Residents' Association

Hong Fook Mental Health Association
 Humber College
 Justice for Children and Youth
 Kensington Bellwoods Community Legal Services
 King Edward Public School
 Knox Presbyterian Church
 KPMG
 Market 707 Vendors
 Masjid Toronto
 Metro Toronto Chinese & Southeast Asia
 Community Legal Clinic
 Sinai Health System
 Muslim Association of Canada
 Muslim Student Association at U of T – St. George
 Oasis Alternative Secondary School
 Ogden Public School
 OCAD University
 Ontario Arts Council
 People Against Youth on Drugs
 Public Interest Strategy & Communications
 Ryerson Community School
 Ryerson University
 Ryerson University Tri-Mentoring Program
 Schizophrenia Society of Ontario
 Spanish Senior's Group
 St. Mary's Catholic School
 St. Michael's Hospital
 St. Stephen's Community House
 Tobias House
Toronto Community Housing Corporation
 Toronto Cyclists' Union
 Toronto District School Board
 Toronto Police Service
 Toronto Public Health
Toronto Public Library
 Toronto Vegetarian Association

Toronto Western Hospital
 Toronto Women's City Alliance
 TRIP – Toronto Raver Information Project
 Troivest
 University Health Network
 University of Toronto – Adventures in Science
 University of Toronto – Centre for Community Partnerships
 University of Toronto – Woodsworth College
 University Settlement House
 Urban Alliance on Race Relations
 Volunteer Centre of Toronto
 Walmart-Evergreen
 Waterfarmers Urban Agriculture Innovation
 Waterfront Business Improvement Area
 Women's Habitat of Etobicoke
 Women's Residence
 Working Women Community Centre
 York University
 Youth Employment Services
 YMCA Youth Substance Abuse Program

2017 Networks/Committees

11 Division Community Police Liaison Committee
 14 Division Community Police Liaison Committee
 22 Division Community Police Liaison Committee
 41 Division Community Police Liaison Committee
 53 Division Community Police Liaison Committee
 Equity Toronto
 Mount Sinai Hospital Community Integration Committee
 The George Brown College Foundation
 Toronto Community Gardener's Network
 Toronto Food Policy Council
 Toronto Neighbourhood Centres
 Toronto Neighbourhood Partnership Advisory Committee
 Toronto Theatre Festival
 Toronto Western Hospital Community Advisory Committee
 Toronto Drug Strategy, Stigma and Discrimination Working Group
 West Downtown Toronto Local Immigration Partnership
 Youth and Policing Advocacy Working Group

2017 FINANCIAL SUPPORTERS

* This list represents funding/donations over \$500 only. We also thank those who are not listed here for their generous support.

Government

City of Toronto, Social Development, Finance & Administration - Community Service Partnership (CSP)
 City of Toronto- Children's Services
 City of Toronto Parks, Forestry & Recreation
 Department of Canadian Heritage
 Human Resources and Skills Development Canada
 Ministry of Community Safety & Correctional Services
 Ministry of Citizenship and Immigration & International Trade - Newcomer Settlement Program
 Ministry of Citizenship and Immigration & International Trade - Seniors Community Grant Program
 Ministry of Citizenship and Immigration - Newcomer Entrepreneurship Hub
 Ministry of Tourism, Culture and Sport
 Ministry of Health - Ontario
 Ministry of Training, Colleges & Universities
 Ministry of Public Safety & Emergency Preparedness - National Crime Prevention Strategy (NCPS)
 Province of Ontario - Safer & Vital Communities Grant
 Province of Ontario - Ontario Sport and Recreation Communities Fund
 Service Canada - Our Voices, Our Selves: Seniors Social Action Theatre Project
 Status of Women Canada - Women's program

Community Organizations/Institutions

College - Montrose Children's Place
 Council of Agencies Serving South Asians
 Co-Operators Community Economic - Development Fund
 Danforth East Community Association
 Friends of Community Schools
 Nonnina's Table
 Ontario Arts Council
 Ontario Centres of Excellence
 Sinai Health System
 Social Justice Fund
 St Stephen's Community House
 Youth Employment Services (YES)

Foundations

Bishop Marrocco/Thomas Merton
 Canadian Tire Jumpstart Charities
 CHUM Charitable Foundation
 Chum City Christmas Wish
 The George Cedric Metcalf Charitable Foundation
 Harry A. Newman Memorial Foundation
 and/or Richard J Newman Charity
 Jays Care Foundation
 KidsUpFront Foundation Toronto
 Laidlaw Foundation
 Ontario Arts Council
 Ontario Trillium Foundation
 Robin's Appleby Charitable Foundation
 The Co-operative Foundation
 The Ed Mirvish Charitable Foundation
 TD Friends of the Environment
 The Law Foundation of Ontario
 The Rotary Club of Toronto
 The Toronto Star Fresh Air Fund
 Toronto Foundation
 The United Way of Greater Toronto
 The United Way of Toronto & York Region

Business/Corporate

Alexandra Park Neighbourhood Learning Centre
 Blaney McMurtry LLP
 Bright Pearl Seafood Restaurant
 Cardinal Funeral Homes Ltd
 Chartered Professional Accountants of Ontario
 Centre for Addiction & Mental Health
 Concord Adex Inc.
 Deniels Residential Partnership
 Dentons Canada LLP
 G Adventures
George Brown College
 Hul & Hull LLP
 Humber College
 Hum Law Firm
 Joe Pace & Sons Contracting Inc

L.I.U.N.A Local 183
 Loblaw's Inc
 Local 4400 CUPE
 Markland Wood Homeowners Association
 Minto
 Morning Sky Consulting Inc
 Novi Corporation
 1568544 Ontario Ltd
 OSSTF District 12 - Secondary Teachers Bargaining Unit
 Powerline Plus
 Price-Waterhouse Coopers LLP
 Progress Church of God
 Provincial Building & Construction Trades Council of Ontario
 Rio Can
 Scotiabank
 Storstac Inc
 TD Investment Services Inc
 Tridel Corporation
 Toronto Community Housing Corporation
 Toronto & Regional Conservation Authority
 Toronto Star Fresh Air Fund
 UNIFOR
 United Food and Commercial Workers
 University Health Network
 Urban Alliance On Race Relations Elementary
 West Neighbourhood House

Individual

Anonymous Donors
 Barbaba Hall
 Derek Ballantyne
 Ian Fleming
 Rani Sagar
 Ronald M Struys
 Vikas Sagar